

IDYLLWILD WATER DISTRICT DECEMBER 2013 NEWSLETTER

IWD Mission Statement: To provide reliable water & sewer service in a safe, cost effective & environmentally sound manner in accordance with the community needs.

GROUNDWATER SUPPLY – IWD is currently in Stage 2 water conservation and continues to monitor the water supplies. Foster Lake remains dry and the Foster Lake wells are very low at 26 feet. We are in need of rainfall and snowpack. One of our major wells, FV1A, was taken out of service for the replacement of new well pumping equipment, at that time we adjusted the pump depth an additional 100 feet. Lowering the pump provides us assurance that the well will continue producing if the standing water levels continue to drop. As water levels drop lower it will affect some wells. When the groundwater level drops below the depth of the pumping well, this well will be taken out of service.

FREEZE PROTECTION – A simple plan to protect from loss of water is to remember to turn off your water service line at the customer box at the street when you are away. We also want to stress the importance of wrapping all your water lines to protect them from freezing temperatures. We don't want our customers receiving expensive water bills due to broken pipes. Take a few minutes to check if last year's wrapped water lines need to be rewrapped. If you drain your water lines, remember to shut off the hose bib for the water system.

IWD Employees



Back row: Bill Rojas, (Maintenance Tech II Operator) Steve Kunkle, (Sewer Dept. Chief Operator); Marc Klingaman, (Maintenance Tech II Operator); Nick Iliev, (Water/Sewer Dept. Maintenance Tech II Operator) and Ed Copelin (Water Dept. Chief Operator).

Front row: Terry Lyons, General Manager; Jeannine Olsen, Billing Clerk; Kelly Clark, Office Administrator; Hosny Shouman, Chief Financial Officer.

**MERRY CHRISTMAS & HAPPY NEW YEAR FROM ALL OF
US TO YOU AND YOUR FAMILIES!**

**WE WILL BE CLOSED FOR CHRISTMAS ON DECEMBER 24th & 25th AND FOR NEW YEAR'S ON
DECEMBER 31ST & JANUARY 1ST.**

OUR NEXT BOARD MEETING WILL BE ON

DECEMBER 18TH AT 6:00

Updated 2012 CCR (Water Quality Report) posted on our

website or available at the office.